### AMENDMENTS OF THE CLAIMS

This listing of the claims will replace all prior versions and listings of claims in the application:

# Listing of Claims

1-60 (Canceled).

61. (Currently Amended) A method for generating a virtual representation of one of a plurality of <u>local</u> devices for a remote user access device using a template document <u>at a remote site comprising:</u>

associating each of the plurality of <a href="local">local</a>
devices with respective display components at the remote site;
associating each of a plurality of user access device types with respective templates documents at the remote <a href="site">site</a>, wherein each of the template documents:

comprises a layout <u>including placeholders</u> specifying an arrangement of display components, and supports the plurality of local devices;

receiving a request at the remote site to access a local device from a remote user access device;

selecting a template document associated with the determined user access device type at the remote site; retrieving at least one display component for the requested local device at the remote site;

inserting the at least one display component into a placeholder of the selected template document at the remote site; [[and]]

generating the virtual representation for the  $\underline{\text{local}}$  device using the selected template document  $\underline{\text{at the}}$  remote site; and

transmitting the generated virtual representation for the local device from the remote site to the remote access device.

- 62. (Previously Presented) The method of claim 61 wherein the template document is retrieved from a remote database.
- 63. (Currently Amended) The method of claim 61 wherein the template document is retrieved from the <u>local</u> device.

## 64. (Cancelled)

- 65. (Previously Presented) The method of claim 64 wherein the template document is selected based on display language.
- 66. (Previously Presented) The method of claim 61 wherein the at least one display component corresponds to a component on the device.
- 67. (Previously Presented) The method of claim 61 wherein the at least one display component does not correspond to a component on the device.
- 68. (Currently Amended) A system for generating a virtual representation of one of a plurality of <u>local</u> devices for a remote user access device using a template document <u>at a remote site</u> comprising:

means for associating each of the plurality of <a href="local">local</a> devices with respective display components at the remote site;

means for [[,]] associating each of a plurality of user access device types with respective templates documents at the remote site, wherein each of the template documents:

comprises a layout <u>including placeholders</u> specifying an arrangement of display components, and supports the plurality of local devices;

means for receiving a request at the remote site to access a local device from a remote user access device;

means for determining [[the]]  $\underline{a}$  remote user access device type of the remote user access device at the remote site;

means for selecting a template document associated with the determined user access device type  $\underline{\text{at the}}$  remote site;

means for retrieving at least one display component for the requested local device at the remote site; means for inserting the at least one display component into a placeholder of the selected template document at the remote site; [[and]]

means for generating the virtual representation for the  $\underline{\text{local}}$  device using the selected template document  $\underline{\text{at}}$  the remote site; and

means for transmitting the generated virtual representation for the local device from the remote site to the remote access device.

69. (Previously Presented) The system of claim 68 wherein the template document is retrieved from a remote database.

70. (Currently Amended) The system of claim 68 wherein the template document is retrieved from the <u>local</u> device.

### 71. (Cancelled)

- 72. (Previously Presented) The system of claim 71 wherein the template document is selected based on display language.
- 73. (Previously Presented) The system of claim 68 wherein the at least one display component corresponds to a component on the device.
- 74. (Previously Presented) The system of claim 68 wherein the at least one display component does not correspond to a component on the device.
- 75. (Currently Amended) A system for generating a virtual representation of one of a plurality of <u>local</u> devices for a remote user access device using a template document <u>at a remote site comprising:</u>

a processor at the remote site programmed to:  $\text{associate each of the plurality of } \underline{\text{local}}$  devices with respective display components;

associate each of a plurality of user access device types with respective templates documents, wherein each of the template documents:

comprises a layout <u>including</u>
placeholders specifying an arrangement of display components,
and

supports the plurality of <a href="local">local</a> devices;

select a template document associated with the determined user access device type;

retrieve at least one display component for the requested local device;

insert the at least one display component into a placeholder of the selected template document; [[and]] generate the virtual representation for the <a href="local">local</a> device using the selected template document; and <a href="transmit the generated virtual">transmit the generated virtual</a> representation for the local device from the remote site to the remote access device.

- 76. (Previously Presented) The system of claim 75 wherein the template document is retrieved from a remote database.
- 77. (Currently Amended) The system of claim 75 wherein the template document is retrieved from the  $\underline{local}$  device.

## 78. (Cancelled)

- 79. (Previously Presented) The system of claim 78 wherein the template document is selected based on display language.
- 80. (Previously Presented) The system of claim 75 wherein the at least one display component corresponds to a component on the device.

81. (Previously Presented) The system of claim 75 wherein the at least one display component does not correspond to a component on the device.